

FIG. 1A

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FIG. 1B

Please also review and update the address information below so that we can process your request promptly.

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LAST NAME: [Herp]
TITLE: [President]
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DEPARTMENT: []
ADDRESS1: [1646 Massachusetts Ave]
ADDRESS2: []
ADDRESS3: []

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Appln No.: 09/353,896
Applicant(s): Anthony D. Estes
DIRECT RESPONSE E-MAIL

Page 3 of 7

CITY: [Lexington]
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COUNTRY: []
PHONE: []
FAX: []
EMAIL: [wherp@e-care.com]

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[[891270||3202|]]

FIG. 1C

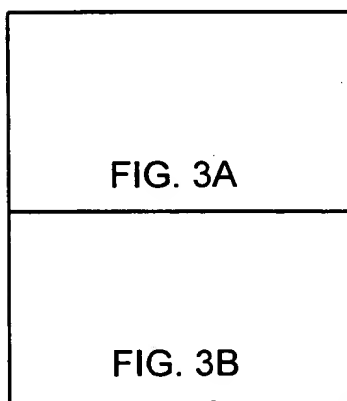


FIG. 3



William Herp

From: Harvard Business School Publishing
Sent: Monday, February 08, 1999 8:25 PM
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Subject: ** A Free No-Obligation Trial from Harvard

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Sincerely,

Laura Winig

FIG. 2A



Director

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=====

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BILL COMPANY:	[E-care Group Inc.]
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BILL ADDRESS1:	[1646 Massachusetts Ave]
BILL ADDRESS2:	[]
BILL ADDRESS3:	[]
BILL CITY:	[Lexington]
BILL PROVINCE/STATE:	[MA]
BILL POSTAL/ZIP CODE:	[02173]
BILL COUNTRY:	[]
BILL PHONE:	[]
BILL FAX:	[]
BILL EMAIL:	[wherp@e-care.com]

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FIG. 2B

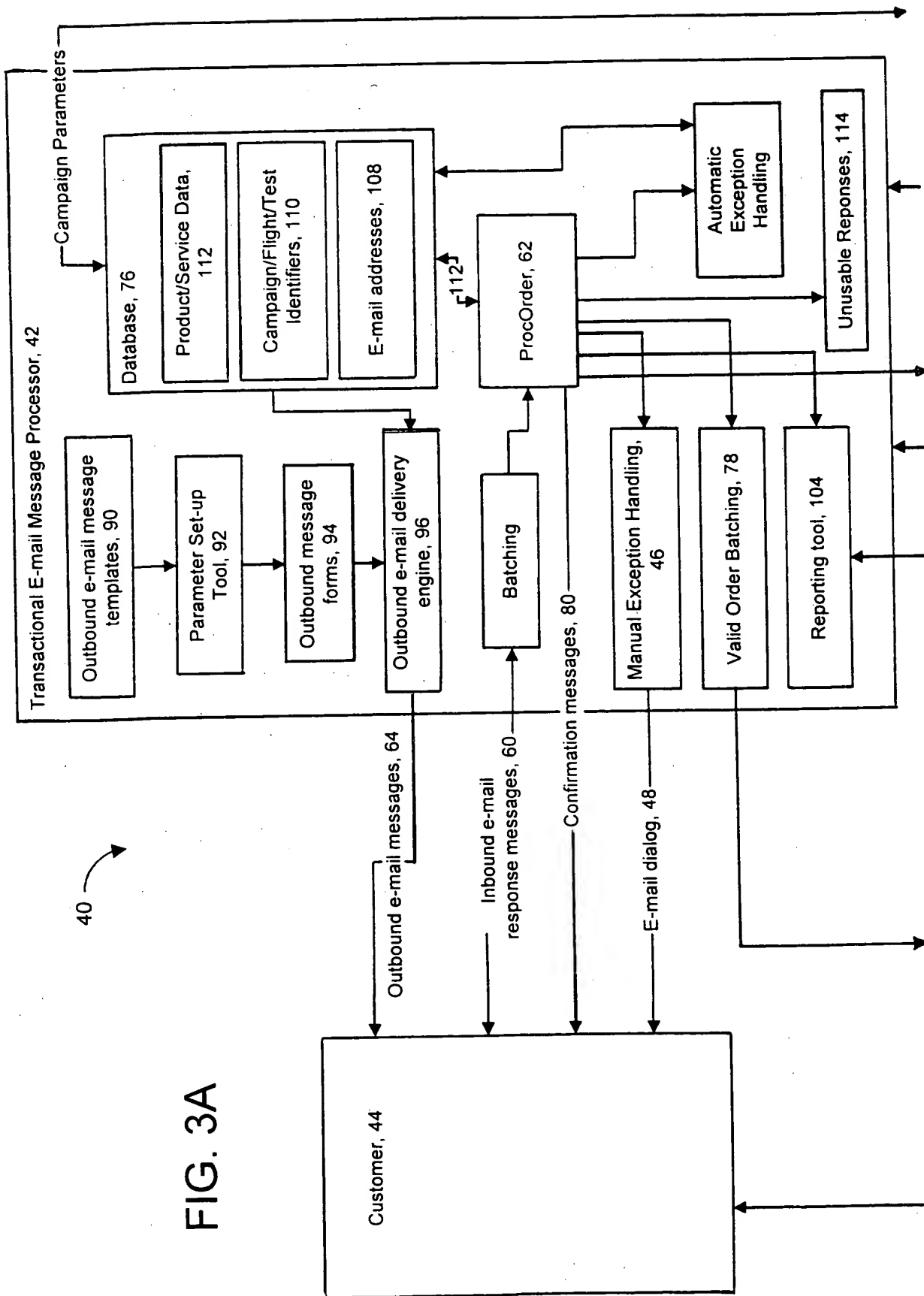
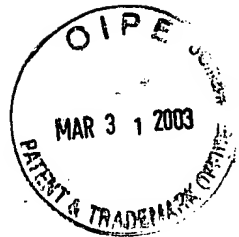


FIG. 3A

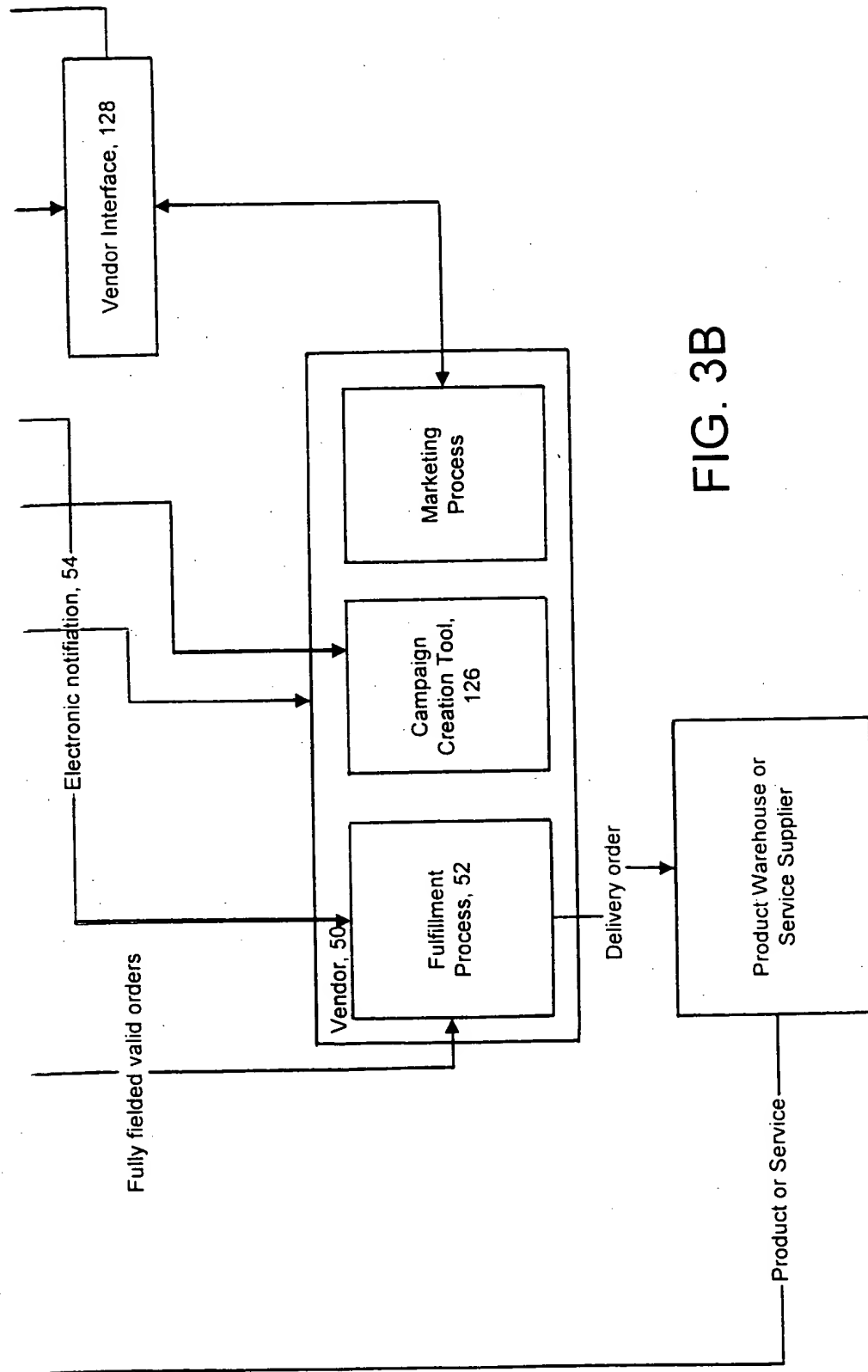


FIG. 3B